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Reset Network Settings on Insteon Hub (/support-knowledgebase/2015/4/30/reset-network-settings-on-insteon-hub)

If you are unable to connect to your Insteon Hub and have followed the steps outlined to resolve any internet connection issues (/support-knowledgebase/2015/4/30/unable-to-establish-a-connection-with-your-insteon-hub), follow the steps in this article to perform a network reset.

Identify your Insteon Hub version → (<http://www.insteon.com/support-knowledgebase/2015/4/13/identify-your-insteon-hub-version>)

For Insteon Hub (2012), a network reset will perform these actions:

- Clears the Hub back end user name and password
- Clears the Hub IP Address and enables DHCP

For Insteon Hub (2014), a network reset will perform these actions:

- Clears the Hub and server connection cache
- Resets the Hub user name and password to match the label on the bottom of the Hub
- Restarts the Hub



Reset Network Settings on Insteon Hub (2012)

1. With the Insteon Hub powered on, press and hold the set button until the Hub beeps
2. Slowly tap the set button six (6x) times
3. Unplug Insteon Hub and wait for about 30 seconds
4. Reconnect power to the Insteon Hub



Reset Network Settings on Insteon Hub (2014)

1. With the Insteon Hub powered on, quickly tap the set button three (3x) times
2. Insteon Hub will beep three times
3. After several moments, Insteon Hub will restart and the status LED will turn steady green.
4. Unplug Insteon Hub and wait for about 30 seconds
5. Reconnect power to the Insteon Hub

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